



SUMMARY OF FINDINGS

**Pueblo, Colorado
September 28 and 29, 2012**

**“You did a wonderful job. Granddad will be super happy that
Grandma has pretty teeth again.”**

COMOM Patient

April 2013

TABLE OF CONTENTS

The intent of this report is to provide a summary of the demographic, dental health, and clinical characteristics of patients attending the Pueblo COMOM dental clinic, and to also delineate their perspectives of the clinic experience. This information will serve as a framework for informing future planning of COMOM clinics.

Introduction	2
Volunteers	3
Treatment Data	3
Exit Interview Data	3
Dental Procedures Performed and Donated Fees	4
Patients Undergoing Dental Evaluation and Treatment	5
Patient Encounters Across Dental Departments	5
Demographic Characteristics	6
COMOM Dental Site and Patients' Home Location	7
Dental Care	8
Dental Insurance	9
Emergency Department Visits for Dental Problems	10
Dental Pain	11
Tobacco Use	12
Further Dental Care	14
Oral Health Instruction	15
Patients' COMOM Experience	16
Patient Messages	18
Appendices	19
A: Patient Treatment Form	
B: Patient Interview Form	
C: Dental Procedures Performed and Donated Fees	
D: Contributors	
E: Volunteers	
F: Images	

INTRODUCTION

Dental care is unattainable for many individuals. Among these individuals, it is common to find severe decay, infection, and pain. Oral disease is progressive and cumulative, and becomes more complex over time. It can affect the ability to eat, and how a person looks and communicates. Oral health is inseparable from general health, and can affect self-esteem and compromise a person’s ability to work at home, at school, or on the job.

In September 2012, the Colorado Mission of Mercy (COMOM) held a two-day dental clinic in Pueblo, Colorado. Volunteer dentists from throughout the state embodied community stewardship by closing their dental practices and donating their labor and enumerable medical and dental supplies to enable patients to have care. These dentists, and hygienists, assistants, office staff, lab technicians, and an array of other volunteers provided free oral healthcare services to individuals who otherwise could not afford care.

The Event Center at the Colorado State Fairgrounds was transformed into a large-scale dental clinic with 125 dental chairs. In addition to the patient treatment areas, the clinic had sections set-up for health and dental triage, imaging, anesthetic administration, and instrument sterilization. It also had an onsite pharmacy and dental lab. In addition, areas were established for patients to receive oral health instruction and to participate in exit interviews.

Among COMOM’s treatment goals are to relieve patients’ pain and to address their most urgent needs. During triage, patients were asked about their dental care concerns and then the patient and triage dentist together determined the COMOM treatment priorities. After patients had their initial priority treatment performed, if time permitted, patients were able to undergo secondary dental treatments.

COMOM patients were provided with dental treatments such as cleanings, fillings, root canals, and extractions. When possible, prosthodontists and dental lab technicians crafted interim partial dentures (flippers) to enable patients to have the appearance of a natural smile. (Bilingual volunteers were available throughout the clinic experience to assist with non-English speaking patients.)

As shown in Table 1, the Pueblo COMOM was built on the experience from previous dental clinics held in other Colorado communities. During the first five years of the program 6,800 patients have been seen and nearly \$5,000,000 in dental services has been donated.

Table 1. COMOM Dental Clinics 2007 – 2011

YEAR	LOCATION	NUMBER OF PATIENTS
2007	Alamosa	1,301
2008	Loveland	1,411
2009	Brighton	1,297
2010	Colorado Springs	1,432
2011	Brush	1,375

VOLUNTEERS

As shown in Table 2, the success of the Pueblo COMOM was due in large part to the more than 1,176 individuals who volunteered their services. (Appendix E displays a name listing of the volunteers.)

Table 2. Pueblo COMOM Volunteers

Dentists	189
Dental Assistants	202
Dental Hygienists	93
Dental Lab Technicians	24
Dental Coders/Office Staff	65
Dental Students	27
Pre dental Students	9
Dental Assistant Students	60
Dental Hygiene Students	57
Nondental Health Professionals (massage therapists, medical assistants, nurses, paramedics, pharmacists, pharmacy techs)	132
Community Volunteers	318
TOTAL	1,176

TREATMENT DATA*

Overall, 1,682 patients were seen at the Pueblo COMOM. During the two-day dental clinic, 99 patients underwent a dental evaluation only, and 1,583 patients underwent both a dental evaluation and treatment. The dental services provided for COMOM patients were documented via a treatment record. (Appendix A).

The reasons given by patients for undergoing only a dental evaluation, and not going onto treatment, are shown in Table 3.

Table 3. Reasons for Patients Choosing Not to Undergo Dental Treatment

Not feeling well
Too apprehensive
Health status prohibited treatment (e.g., blood pressure or glucose reading too high)
Family member needing to be taken home
Unable to wait (e.g., needing to go to work)
Desired treatment unavailable (e.g., dentures)

EXIT INTERVIEW DATA*

Of 1,583 patients undergoing treatment at COMOM, 1,242 participated in exit interviews; a 78 percent response rate.

The interview was comprised of 19 questions, asking patients about their pain status and the time frame of their most recent dental care, insurance status, demographic factors, and about their COMOM experience including whether they received oral health education. (Appendix B displays the exit interview questionnaire.)

*Throughout the report, findings will be displayed with a denominator (N=X,XXX). The denominator will vary. It will represent the number of patients with data available related to the particular item being examined.

DENTAL PROCEDURES PERFORMED AND DONATED FEES

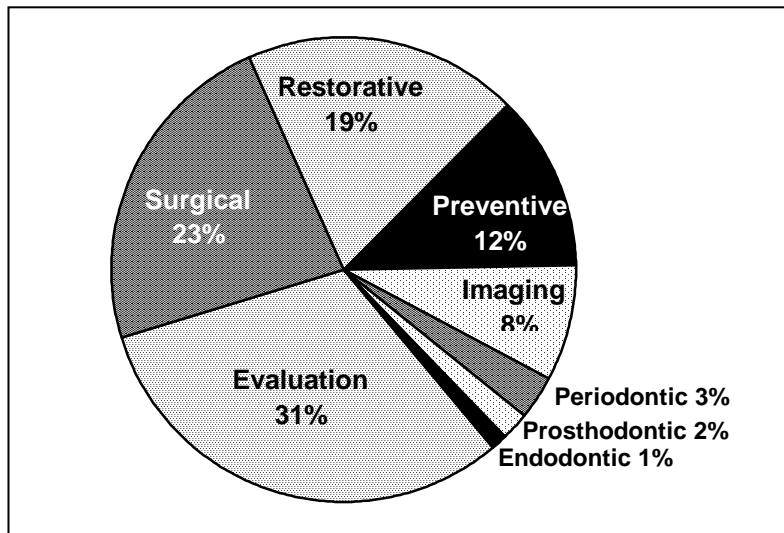
The number of patients seen at the Pueblo COMOM totaled 1,682, with \$1,286,333 in donated dental services provided to these individuals. The donated fees amounted to \$765 per patient

Of the 7,982 dental procedures performed, the highest numbers were those related to evaluation (31 percent), oral surgery (23 percent), and restorative (19 percent) – (Figure 1).

Table 4. Dental Procedures Performed and Donated Fees (N=7,982)

TREATMENT CATEGORIES	PROCEDURES	NUMBER OF PROCEDURES	DONATED FEES
Evaluation	Oral exams, cancer screening	2,498	\$ 181,260
Imaging	Intraoral-periapical, bitewing, panoramic films	676	41,381
Preventive	Prophylaxis, topical fluoride, sealants	943	59,876
Restorative	Fillings, prefabricated crowns	1,545	381,875
Endodontic	Root canal therapies, pulpotomies,	92	71,465
Periodontic	Debridements	218	42,510
Prosthodontic	Interim partial dentures, denture repair	189	100,371
Surgical	Extractions, alveoloplasties	1,802	405,400
Miscellaneous	Occlusion adjustments, tooth shape adjustments	19	2,195
TOTALS		7,982	\$1,286,333

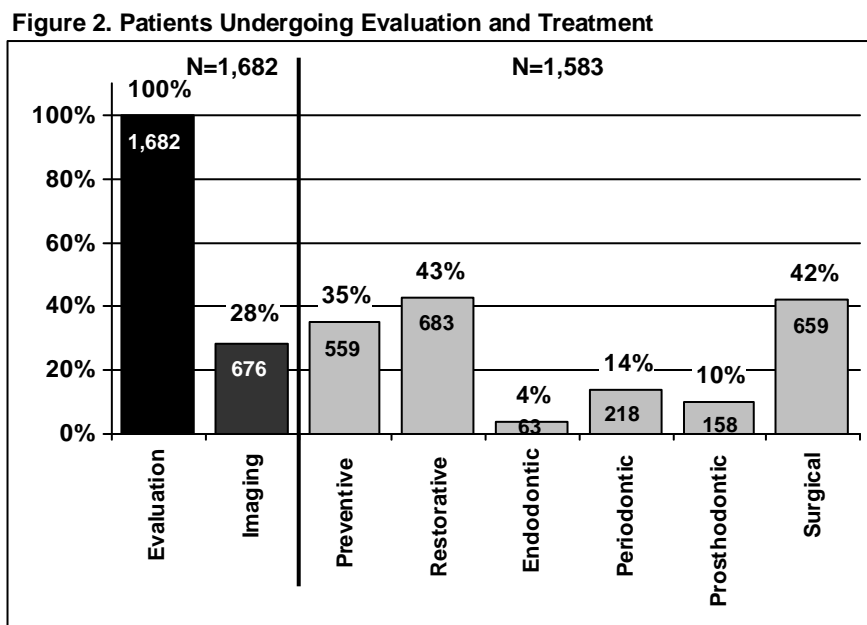
Figure 1. Distribution of Dental Procedures (N=7,982)



PATIENTS UNDERGOING DENTAL EVALUATION AND TREATMENT

Of the 1,682 patients who were seen at COMOM, all (100 percent) received a comprehensive oral examination, and of these, 28 percent underwent imaging procedures.

Figure 2 displays the distribution of dental services received by the 1,583 patients who underwent dental evaluation and subsequently went on to undergo treatment.



Note: Patients underwent multiple procedures across dental treatment categories; consequently percentages total more than 100%.

PATIENT ENCOUNTERS ACROSS DENTAL DEPARTMENTS

Among COMOM's treatment goals is to relieve patients' pain and to address their most urgent needs. During triage, patients were asked about their dental care concerns and then the patient and triage dentist together determined the COMOM treatment priorities. After patients had their initial priority treatment performed, if time permitted, patients were able to undergo secondary dental treatments.

The Pueblo COMOM had five clinical departments defined by dental codes: endodontics, hygiene/periodontics, oral surgery, prosthodontics, and restorative. (Children were seen by pediatric dentists.) As shown in Table 5, the 1,583 patients with treatment data had 2,179 encounters with dental health professionals across the departments.

Table 5. Treated Patients – Dental Department Encounters

NUMBER OF DEPARTMENTS VISITED	NUMBER OF PATIENTS	TOTAL NUMBER OF PATIENT ENCOUNTERS
One	1,071	1,071
Two	437	874
Three	66	198
Four	9	36
	1,583	2,179

DEMOGRAPHIC CHARACTERISTICS

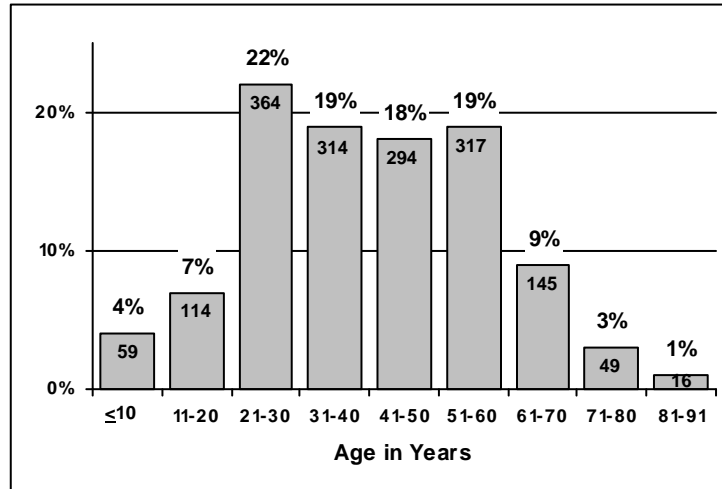
GENDER

Of the 1,682 patients seen at the dental clinic, 57 percent were female and 43 percent were male.

AGE

The average age of patients was 41 years with a range of one through 91 years. Figure 3 displays the age distribution of the patients.

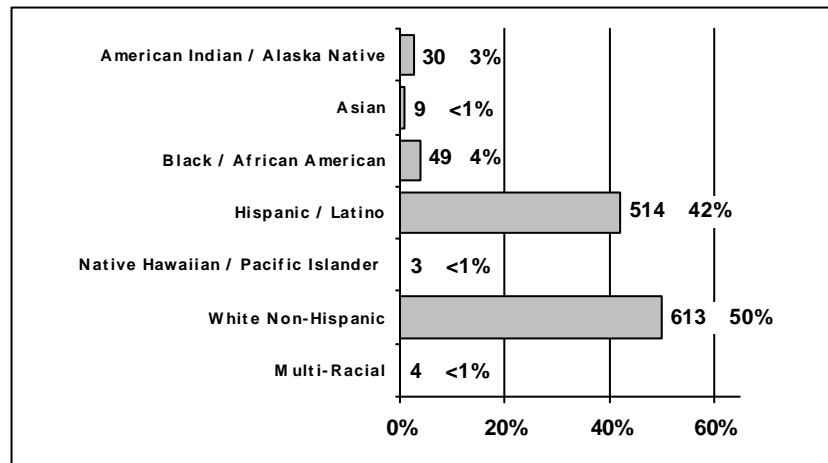
Figure 3. Age Distribution of Patients (N=1,672)



ETHNICITY AND RACE

During the exit interviews with treated patients, patients were asked about their ethnicity and race. The distribution of patient responses is displayed in Figure 4.

Figure 4. Treated Patients – Ethnicity and Race (N=1,222)

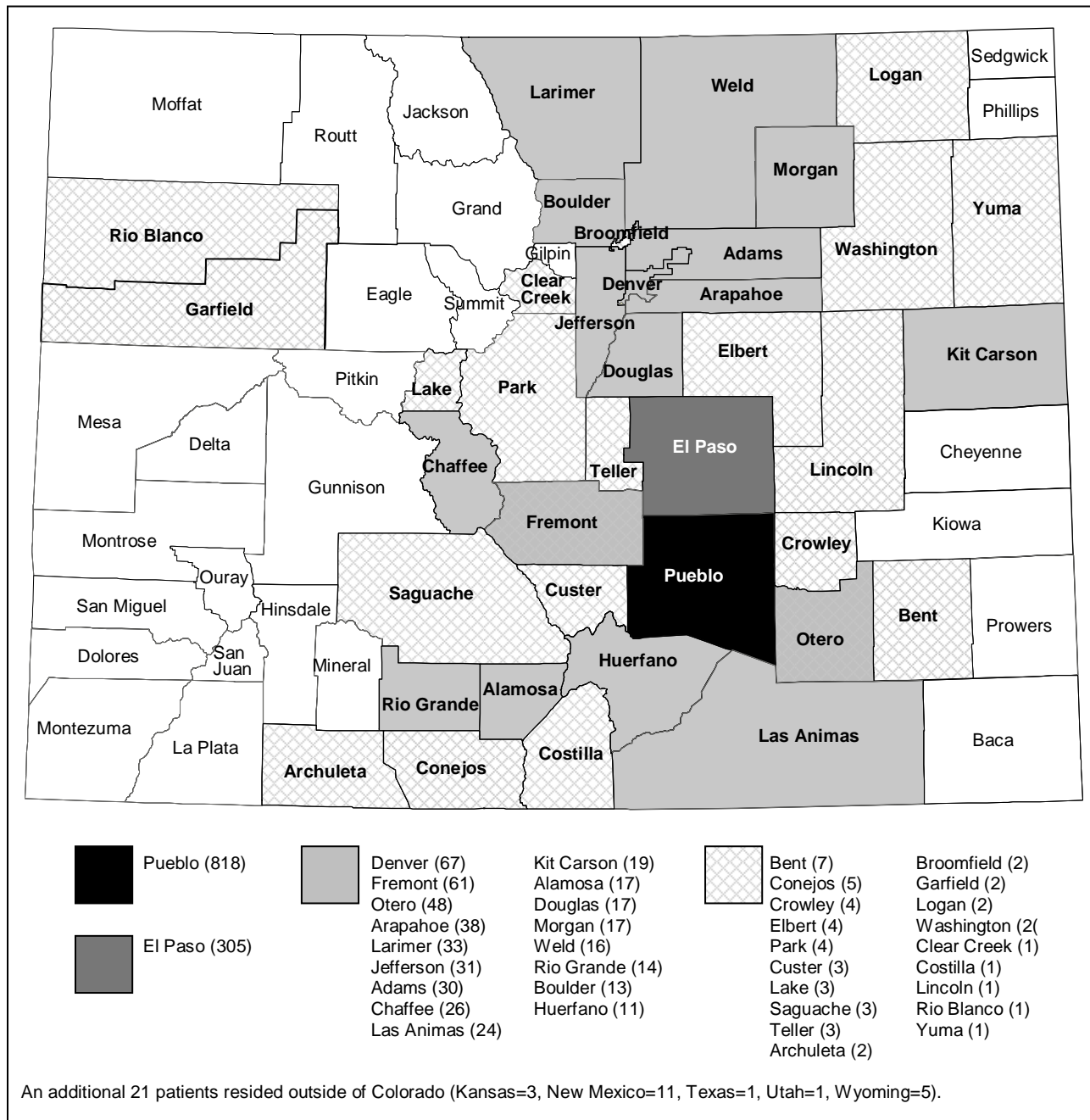


COMOM DENTAL SITE AND PATIENTS' HOME LOCATION

The Pueblo COMOM was held in Pueblo County. Most patients attending the 2012 COMOM lived in close proximity to the dental clinic with 818 patients living in Pueblo County and 305 living in El Paso County (Figure 5). The distance traveled from the patients' Colorado home to the COMOM dental clinic ranged from 5 to 422 miles (average 71 miles).

The majority of patients (82 percent) lived in communities classified as urban with 18 percent living in communities classified as rural.*

Figure 5. Patients' Colorado County of Residence (N=1,677)



* Rural-Urban Commuting Area (RUCA) codes were used to classify rural and urban areas. (For further information see <<http://depts.washington.edu/uwruca/index.php>>.)

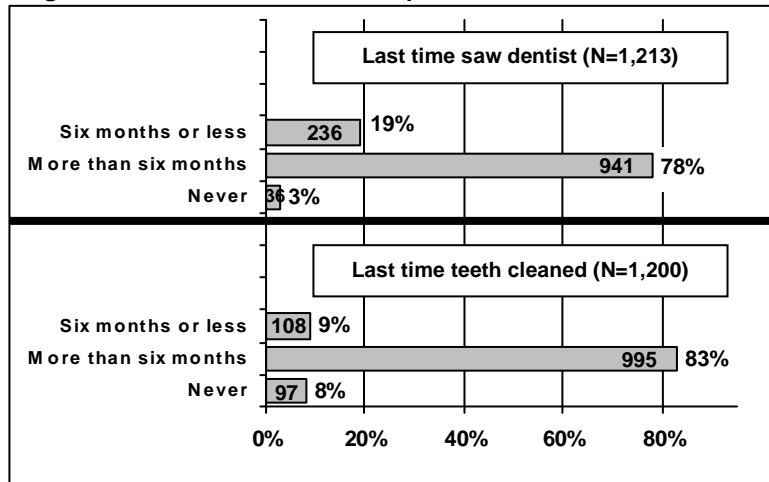
DENTAL CARE

Dental health is an important part of a person’s overall health. As a general recommendation, individuals should be seen by a dental health professional every six months. Regular visits allow a dentist to find early signs of decay and disease, and treat problems at a manageable stage.

Of treated patients, only 19 percent saw a dentist within six months of the COMOM dental clinic. On average, the last time patients saw a dentist was four years (range one week through 44 years). Three percent never saw a dentist; the average age of these patients was 28 years (range two through 70 years). (Figure 6).

Only nine percent of the patients had their teeth cleaned within six months. On average, the last time patients had their teeth cleaned was six years prior to COMOM (range one week through 44 years). Nine percent of patients never saw a dental hygienist for care; the average age of these patients was 38 years (range two through 82 years).

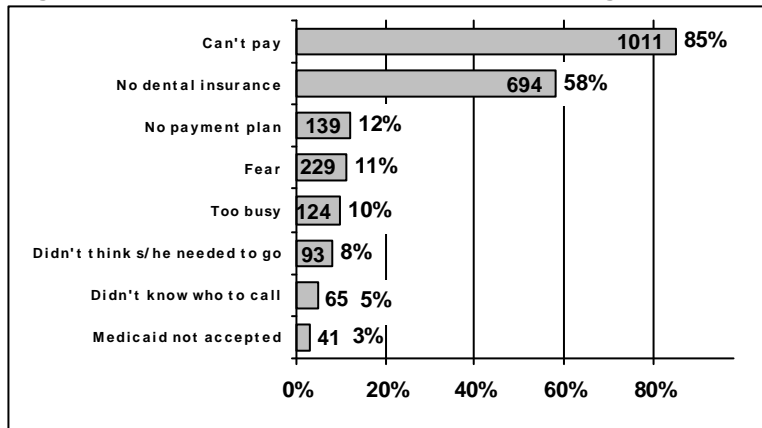
Figure 6. Treated Patients – Receipt of Dental Care



REASONS FOR NOT SEEKING DENTAL CARE

As displayed in Figure 7, patients indicated that the two major reasons for not seeing a dentist were not being able to afford dental care (85 percent) and not having dental insurance (58 percent).

Figure 7. Treated Patients – Reasons for Not Seeking Dental Care (N=1,192)

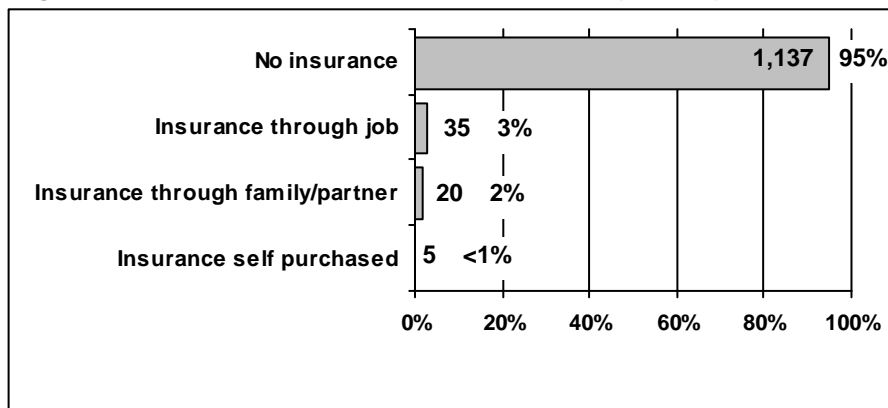


Notes: Patients were able to provide more than one reason for not seeing a dentist, consequently percentages total more than 100%.

DENTAL INSURANCE

Access to dental care is difficult for many individuals, and lack of dental insurance is a factor. As displayed in Figure 8, the vast majority of patients who were treated at COMOM did not have dental insurance (95 percent).

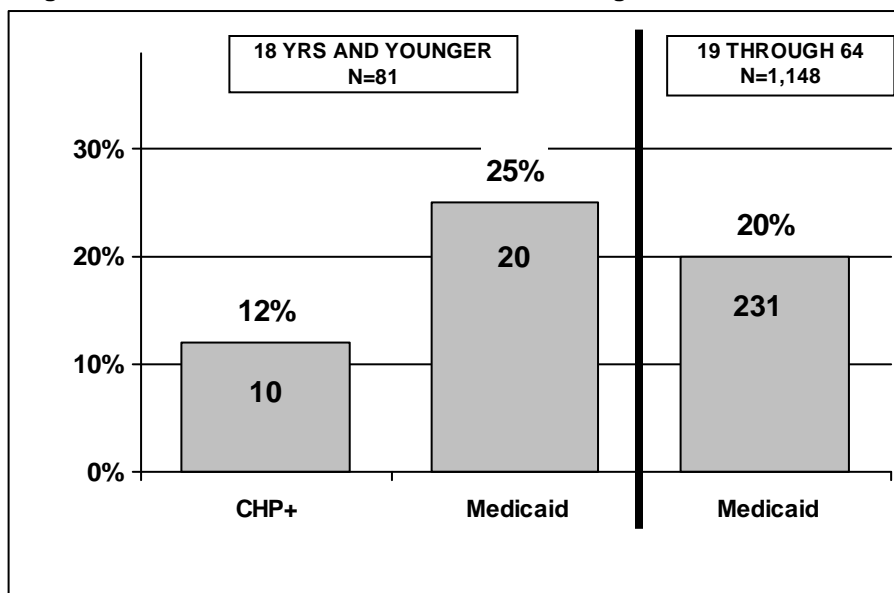
Figure 8. Treated Patients – Dental Insurance Status (N=1,197)



MEDICAID AND CHP+

Medicaid and the Child Health Plan Plus (CHP+) programs provide limited dental coverage. Of COMOM patients age 18 years and younger, 12 percent were covered by CHP+ and 25 percent were covered by Medicaid. With patients 19 through 64 years, 20 percent were covered by Medicaid. (Figure 9)

Figure 9. Treated Patients - Medicaid / CHP+ Coverage



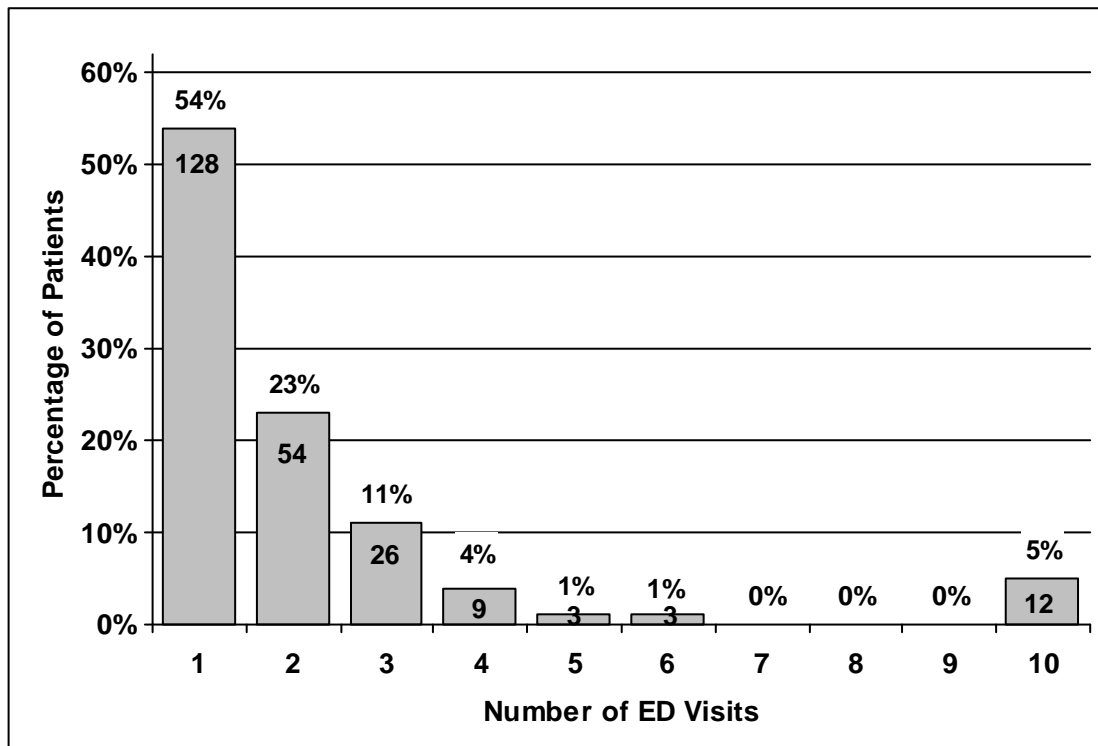
EMERGENCY DEPARTMENT VISITS FOR DENTAL PROBLEMS

Individuals, who are unable to afford to see a dentist, sometimes seek care at hospital emergency departments. Of the 1,206 COMOM patients with data available, 19 percent self-reported visiting a hospital emergency department (ED) for a dental problem.

As displayed in Figure 10, these 235 patients indicated that they made 503 visits with the average number being 2.1 visits per patient. The highest percentage of patients made one visit (54 percent). The most frequent reasons the patients gave for their ED visit was that they were in pain or that they had an infection.

Of note, if the hospital cost related to each of the 503 emergency department visits were conservatively estimated to be \$1,000, the total hospital cost would be \$503,000.

Figure 10. Treated Patients - Emergency Department Visits for Dental Problem (N=235)

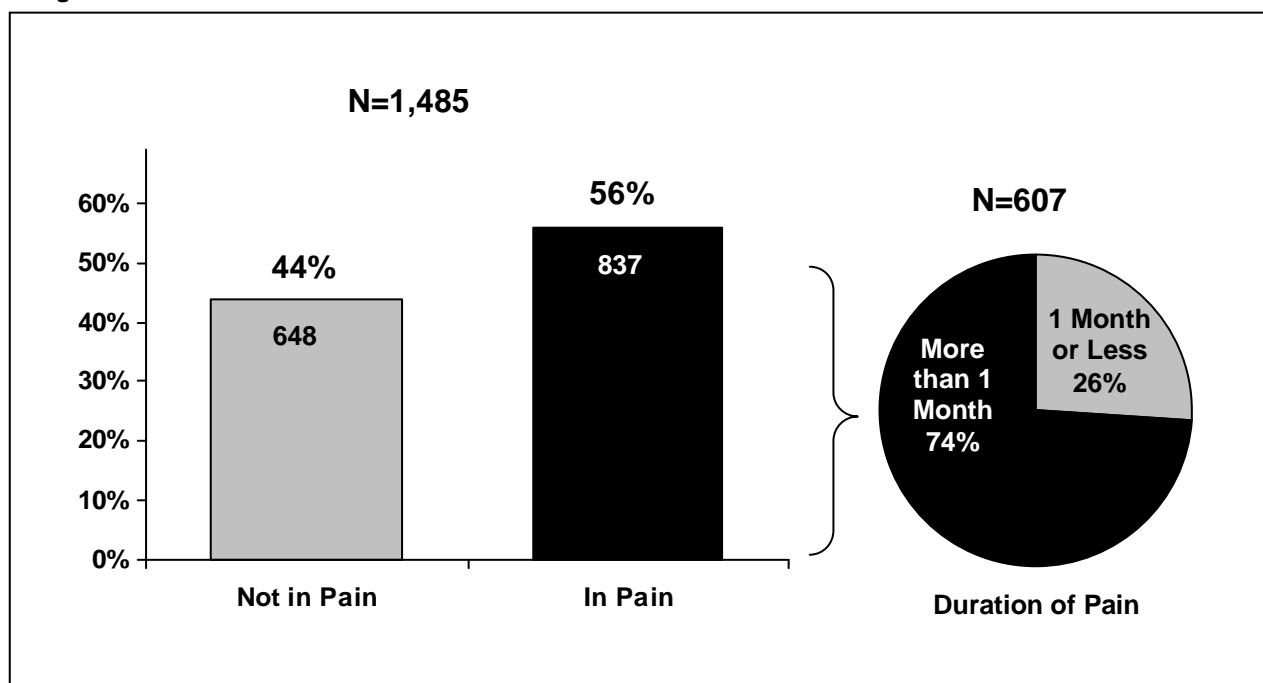


DENTAL PAIN

Of the 1,485 treated patients with pain data, 56 percent indicated that they were in pain prior to coming to the COMOM dental clinic (Figure 11).

Of the 607 patients with available data, 74 percent were in pain for more than a month. On average, the patients were in pain for 13 months with a range of one day through 12 years.

Figure 11. Treated Patients - Dental Pain



TOBACCO USE

Tobacco use is a risk factor in the development and progression of gum disease. The chemicals in tobacco slow down the healing process and make treatment of gum disease less successful. Individuals who use tobacco products are more likely to develop oral cancer, and have high rates of tooth decay, tooth loss, gum recession and bone loss.

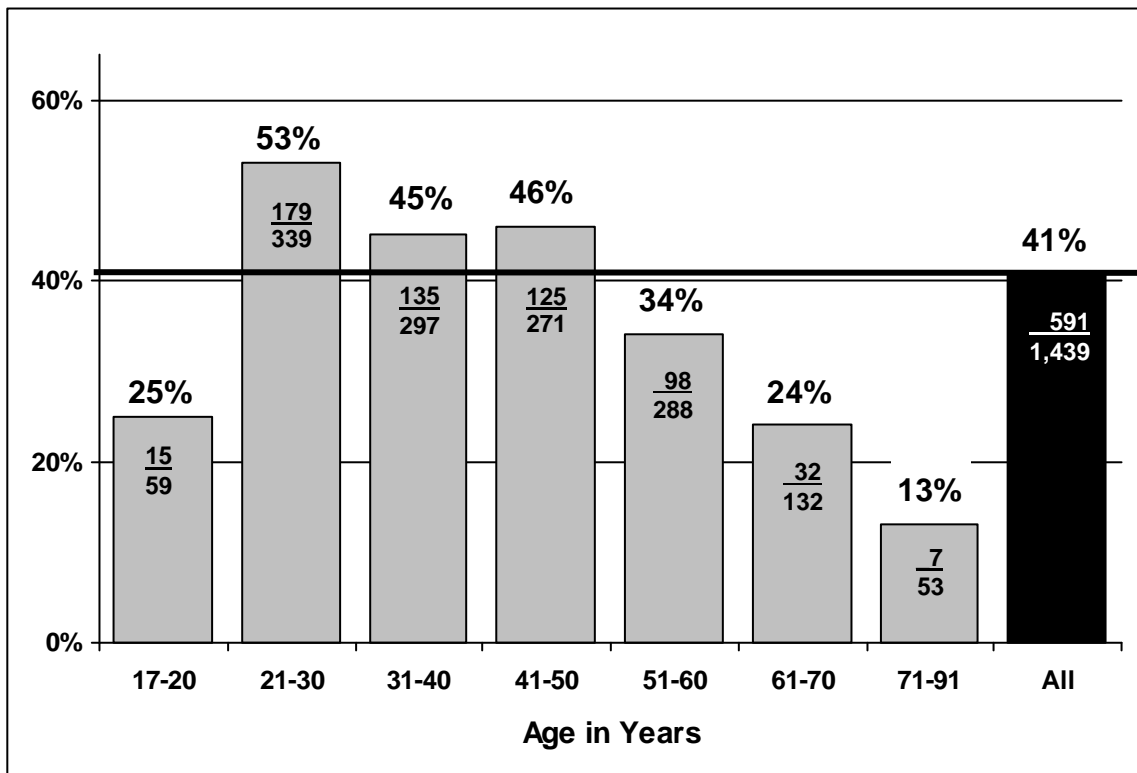
PATIENT TOBACCO USE BY AGE

At the Pueblo COMOM, the youngest treated patient who used tobacco products was 17 years old. Of the 1,439 patients who were aged 17 years or older and had tobacco use data, 41 percent indicated that they were using tobacco at the time of the dental clinic. (An additional 17 percent indicated that they used tobacco products in the past.)

In comparison, estimates, via the Colorado Behavioral Risk Factor Surveillance System Statistics (BRFSS), showed that only 16 percent of the Colorado population aged 18 years or older were cigarette smokers during the time period 2009-2010.

As shown in Figure 12, the age group of 21 through 30 years had the highest percentage of patients using tobacco products (53 percent).

Figure 12. Treated Patients Age ≥ 17 – Tobacco Use by Age Group (N=1,439)



Note: The numerator represents the number of patients who were using tobacco products at the time of the 2012 COMOM dental clinic; the denominator represents the number of patients in the age group.

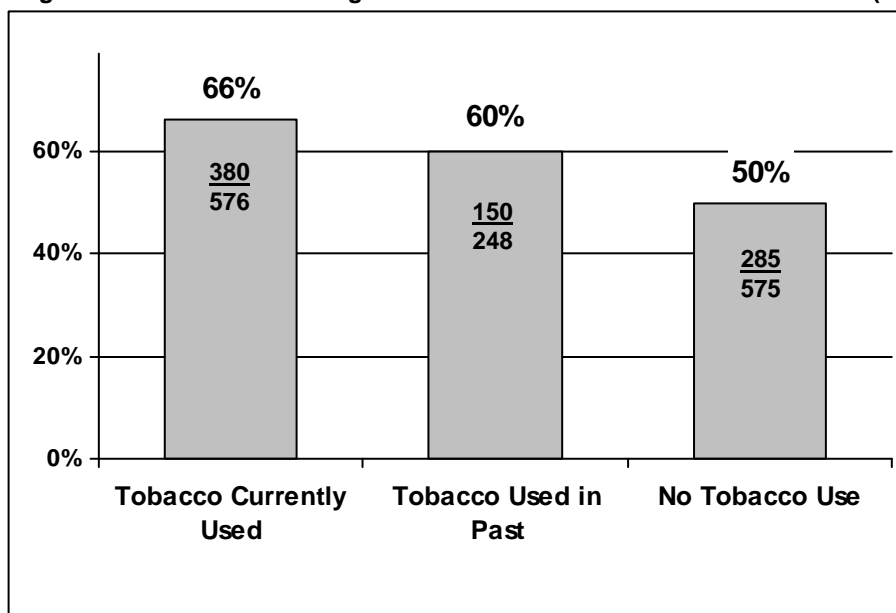
PATIENT TOBACCO USE IN RELATION TO DENTAL PAIN

Data were available on both tobacco use and dental pain status for 1,399 treated patients age 17 years or older (Figure 13).

In addition to the 576 patients who indicated that they were using tobacco at the time of 2012 COMOM dental clinic, 248 patients indicated that they used tobacco in the past.

Of patients who were using tobacco products at the time of the clinic, 66 percent were in pain prior to coming to COMOM. Of patients who used tobacco products in the past, 60 percent were in pain. Of the patients who reported never using tobacco, 50 percent were in pain.

Figure 13. Treated Patients Age ≥17 – Dental Pain Status and Tobacco Use (N=1,399)

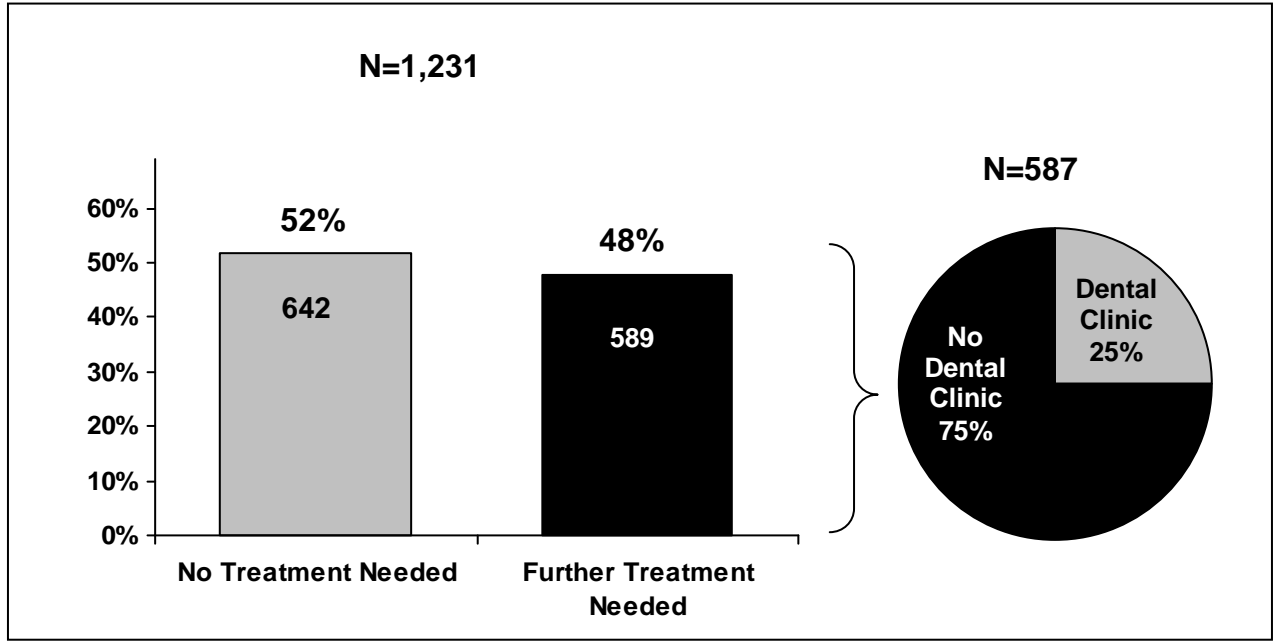


Note: The numerator represents the number of patients who were in pain; the denominator represents the number of patients who use or do not use tobacco products.

FURTHER DENTAL CARE

Of patients being treated, 48 percent were informed by COMOM dental health professionals that they were in need of further dental care. Of these patients, 75 percent did not have a regular dentist. (Figure 14).

Figure 14. Treated Patients – Further Dental Care



ORAL HEALTH INSTRUCTION

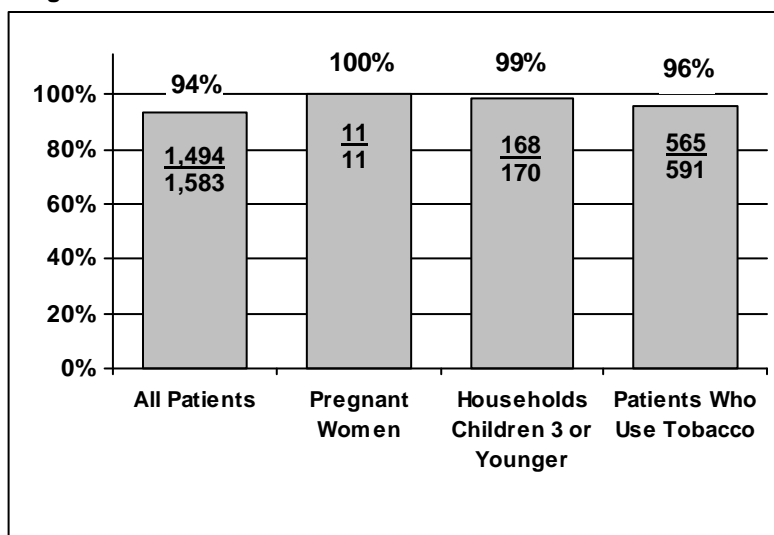
In order to promote ongoing oral health, patients were also given one-on-one homecare instruction on how to care for their teeth and the importance of preventive dental care and a healthy diet. Patients also received a listing of low-cost dental clinics and a toothbrush, toothpaste, and floss

The vast majority of COMOM patients (94 percent) received oral health instruction and take-home educational materials (Figure 15). The Pueblo COMOM incorporated aspects of the Cavity Free at Three initiative, and 99 percent of the patients with a child three or younger in their household received oral health instruction.* By example, one patient explained that she appreciated the teeth brushing instruction for her young daughter; that “she won’t listen to me, but listened to the person at the clinic.”

The dental professionals provided care to eleven women who were pregnant, and all received instruction.

In addition, COMOM provides information on the ramifications of tobacco use and the availability of tobacco cessation strategies. Of patients who were using tobacco products, 96 percent received oral health instruction.

Figure 15. Treated Patients – Oral Health Instruction



* Cavity Free at Three is a Colorado based grant funded initiative offering training to licensed providers on the deliver or oral health services in a wide variety of settings. The mission is to eliminate early childhood caries in Colorado’s children, helping them to grow up free of dental disease.

PATIENTS' COMOM EXPERIENCE

PARTICIPATION AT COMOM DENTAL CLINICS

As shown in Table 6, 98 Pueblo patients (8 percent) were seen at previous COMOM dental clinics held in other Colorado communities. Four of these patients attended two or more previous clinics.

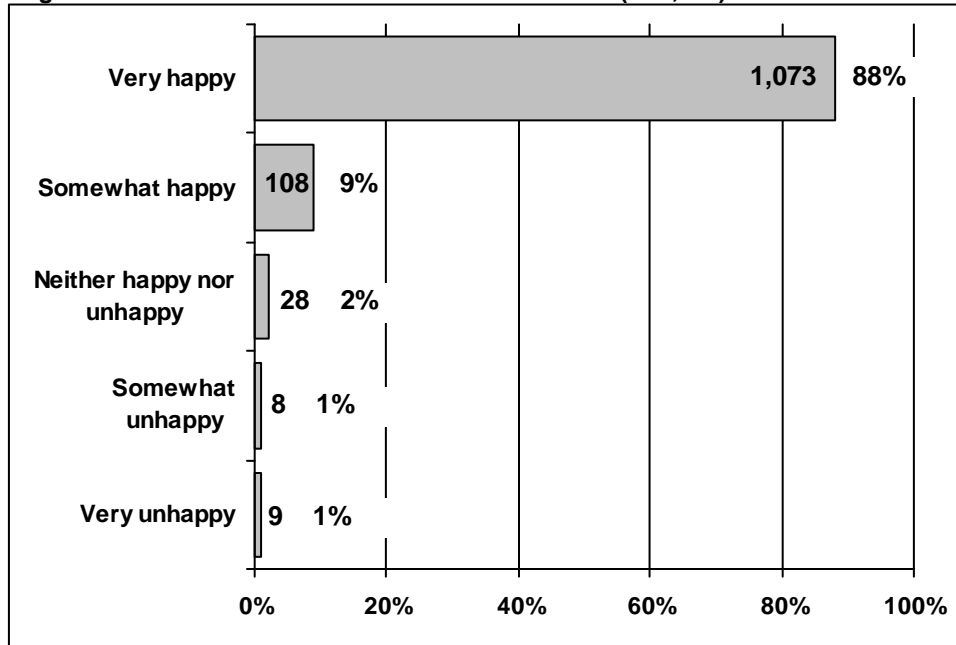
Table 6. Treated Patients – Previous COMOM Dental Clinics (N=98)

YEAR	LOCATION	NUMBER OF PATIENTS
2007	Alamosa	12
2008	Loveland	2
2009	Brighton	8
2010	Colorado Springs	39
2011	Brush	42

SATISFACTION WITH CLINIC

Patients being treated at COMOM were overwhelmingly satisfied with 97 percent of them indicating that they were happy about their clinic experience (Figure 16).

Figure 16. Treated Patients – Satisfaction with Clinic (N=1,226)



PATIENT PERSPECTIVES OF COMOM

Table 7 highlights the comments that patients provided about what were the most helpful aspects about the COMOM dental clinic.

Table 7. Patient Comments on COMOM – Most Helpful Aspects of Program

<p>TREATMENT</p> <ul style="list-style-type: none"> •Being able to see a dentist for the very first time. •Everything. Checked blood pressure, had x-rays, received consult, and zero surgery needed! •Getting my teeth cleaned. •Getting my teeth pulled. Now I'll be healthier with no more abscesses. •Teeth were pulled and received a flipper. •Getting the fillings. Everything was awesome. •Saved my tooth using cutting edge technology. •Getting lower dentures fixed. •Having root canal and getting crown. •Cancer screening. •Flu shot. <p>RELIEVING DENTAL PAIN</p> <ul style="list-style-type: none"> •Stopping my pain. It was constant for last two weeks. •Making my teeth feel better. No more pain. •Pain relief; extracted infected teeth. •Having no more pain in my mouth. •Getting the pain taken away. <p>PATIENT SELF-IMAGE</p> <ul style="list-style-type: none"> •Having a smile again. •Seeing my mom able to smile. •Being able to smile now. •I can smile! <p>VOLUNTEERS</p> <ul style="list-style-type: none"> •Everyone was so knowledgeable, well organized; everyone knew where patients were supposed to go. •Everyone was nice; they explained things really well and guided me along the way. •Volunteers were great throughout the entire process. •Everybody was helpful from the front door to the dentist to the end. •Easing my way into dental experience; someone was at every station to help me. •Everyone was so helpful and everyone was smiling. <p>CLINIC ENVIRONMENT</p> <ul style="list-style-type: none"> •Whole experience; services offered on a large scale. •Appreciated the organization. •Good snacks, water, and music. •Blankets. •Interpreters. •Help was readily accessible. •Learning experience. •Information, helping attitude. 	<p>PATIENT CARE</p> <ul style="list-style-type: none"> •Awesome! Dentist helped to figure out what was needed and he made sure it was done. •Dentists were willing and happy to go out of their way to help. •When the dentist treated me, she described what she was doing. •Dentist helped me calm down and gave good explanations. •Dentist was really knowledgeable and explained everything. •Dentist explained process, explained problems, gave prevention information •Everyone was very straight forward with what needed to be done. •Dentist made me feel comfortable and I forgot my fear. •Dentist was super. Made sure I felt comfortable. •Had no pain, received enough Novocain. <p>RESPECTFULNESS / PROFESSIONALISM</p> <ul style="list-style-type: none"> •Welcoming, friendly, no one looked down on me. They made me very comfortable. •Friendly, respectful •Politeness and respectfulness. •Everyone was nice and professional •Dentist very professional and gentle •Felt secure with professional care <p>ORAL HEALTH INSTRUCTION</p> <ul style="list-style-type: none"> •Teeth brushing instruction for my daughter. She won't listen to me, but listened to the person at the clinic. •Education about flossing. •Education; made me realize what I need to do. •Teaching how to clean my teeth. •Learned that I need to be on top of the care of my teeth. •A lot of stuff. Fillings of course, but also the instruction and toothbrushes. <p>COST</p> <ul style="list-style-type: none"> •Getting treatment for free when I didn't know from where my next meal would come. •Getting the work done that I needed and that it was free. •No cost care at a good time •Free care, especially for expensive procedures. •Saved me a lot of money. •Helps financially.
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PATIENT MESSAGES


Patients were very thankful for the services they received, and for the individuals who helped them. (Table 8 highlights a sampling of patient messages left for COMOM volunteers.) As the volunteers conducting the exit interviews would attest, the written words of the patients embody only a small portion of the intensity of the appreciation and gratitude that they expressed.

Table 8. Messages to COMOM Volunteers

<ul style="list-style-type: none"> • Appreciated the organization and all the volunteers who put this on. • Appreciated the time and patience shown me. I didn't feel rushed or scared! • Ask the volunteers to keep the hearts they have. It's very nice to do this for people who can't afford care. • Awesome. You are a blessing. If more people would do what you do, there would be fewer problems in the world. • Continue doing what you're doing. You're doing a wonderful job and I appreciate it. • Dentist and assistant were enjoyable company. They made me feel good about the experience. • Dentist was great! I was nervous, and he was fast and did a great job. • Dentist was talented! He could understand me with gauze in my mouth!! • Dentist who treated me was very professional – educated me on what I need to do in the future. • Dentists went out of their way to make sure that the work I needed to get done got done. I am very grateful. • Don't know how to thank you enough for taking time away from your own practices and families. • Everyone did a great job. They kept asking if I was okay and helped with the paperwork. • Glad my teeth are out. I had painful abscesses. • Great people. I don't know what I would have done without them. I'm very grateful. • I feel like I've been given a second chance at life now that I'm no longer in pain. • I had the best dentist here than I've had in the past 55 years. • I want to thank everyone for what they did. They were real helpful and well organized. • I was really happy with the dentist and crew. Everyone was helpful and friendly,. • People can't afford dental care and people should get involved. Can't say thank you enough! • Really appreciative. I wasn't expecting a crown and I'm very thankful I received one. • So grateful. Thanks for being so friendly and offering your help. • Thank the COMOM dentists and assistants for going beyond the call of duty. A lot of people need it. 	<ul style="list-style-type: none"> • Thank you a lot. I wouldn't have been able to get work done otherwise. • Thank you everyone. My teeth are clean! • Thank you for all you did. If it weren't for you, a lot of people wouldn't get dental treatment. • Thank you for giving your time and experience, and helping a lot of people. • Thank you for the remarkable dentist who administered anesthetic. Wonderful! • Thank you for volunteering and giving me a pretty smile. • Thank you for your friendliness, politeness, and respect, even while I was waiting in line. • Thank you so much for your services. You change lives! • Thank you very much for your time. I am extremely humbled and grateful. • Thank you very much. You don't get free dental care every day. • Thank you, thank you, thank you! This is the best thing that ever happened to me! • Thankful that you're here to help those of us who otherwise would go untreated. I really appreciate it. • Thanks for the opportunity to come here and for the services you provided for everyone. • Thanks for the professional care. Dentists were very personable and made me comfortable. • The number of people seen here shows how needed the dental care is in this community. • Time, effort, and expertise were given back to the community. Much appreciation to everyone here. • Very nice to have helpful and caring people who gave up a Friday and Saturday. • Volunteers were excellent, professional, and courteous. Please do not stop doing this. • What you are doing is awesome and helpful, and just so amazing. The world needs more people like you that care. • Wow! Thank you so much. I'm in shock over the experience, and I'm really glad I came. • You are doing great work helping people out. Volunteering is really cool to see! • You did a wonderful job. Granddad will be super happy that Grandma has pretty teeth again! • You're great and wonderful – want to give my appreciation and thanks for everyone who gave their time to help. The dentists were angels!
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APPENDICES

PATIENT TREATMENT FORM

 Pueblo COMOM September 28 and 29, 2012		Patient # _____
07/27/12 LAST Name: _____		FIRST Name: _____
Address: _____		Age: _____
City: _____		State: _____
Zip: _____		Phone Number: _____
What is your dental problem? _____		Children 3 or Younger: <input type="checkbox"/> Yes <input type="checkbox"/> No Gender: <input type="checkbox"/> M <input type="checkbox"/> F
Are you in pain? <input type="checkbox"/> Yes <input type="checkbox"/> No		
HEALTH HISTORY (check all that apply):		
<input type="checkbox"/> Heart disease <input type="checkbox"/> Currently pregnant <input type="checkbox"/> Heart murmur <input type="checkbox"/> Osteoarthritis <input type="checkbox"/> Heart stent <input type="checkbox"/> Osteoporosis <input type="checkbox"/> Mitral valve prolapse <input type="checkbox"/> HIV/AIDS <input type="checkbox"/> Artificial heart valve <input type="checkbox"/> Hepatitis <input type="checkbox"/> Rheumatic fever <input type="checkbox"/> Parasites <input type="checkbox"/> Anemia <input type="checkbox"/> Tuberculosis <input type="checkbox"/> Excessive bleeding <input type="checkbox"/> Asthma <input type="checkbox"/> High blood pressure <input type="checkbox"/> Seizures <input type="checkbox"/> Low blood pressure <input type="checkbox"/> Chemotherapy treatment <input type="checkbox"/> Organ transplant <input type="checkbox"/> Radiation treatment <input type="checkbox"/> Joint replacement <input type="checkbox"/> Drug use <input type="checkbox"/> Diabetes <input type="checkbox"/> Alcohol use <input type="checkbox"/> Lupus <input type="checkbox"/> Tobacco use: <input type="checkbox"/> Rheumatoid arthritis <input type="checkbox"/> Now <input type="checkbox"/> In the past <input type="checkbox"/> Other (describe): _____		
Are you on: Blood thinner meds: <input type="checkbox"/> yes <input type="checkbox"/> no Fosamax-type meds: <input type="checkbox"/> yes <input type="checkbox"/> no If yes, please indicate → _____		
Drug Allergies (check all that apply): <input type="checkbox"/> Latex Allergy <input type="checkbox"/> Penicillin <input type="checkbox"/> Amoxicillin <input type="checkbox"/> Cleocin <input type="checkbox"/> Clindamycin <input type="checkbox"/> Ibuprofen <input type="checkbox"/> Tramadol <input type="checkbox"/> Sulfa <input type="checkbox"/> Cephalosporin <input type="checkbox"/> Spectinomycin <input type="checkbox"/> Other: _____		
List medications or supplements you are currently taking: _____ _____ _____ _____ _____ _____ _____ _____ Presently under a physician's care? <input type="checkbox"/> yes <input type="checkbox"/> no Why: _____ Date of last medical visit: _____		
Glucose _____ Blood Pressure _____ Pulse _____		
DENTAL TRIAGE		
Priority 1 _____ _____ _____	Priority 2 _____ _____ _____	Priority 3 _____ _____ _____
Notes _____ _____ _____		VELscope Ordered: <input type="checkbox"/> yes <input type="checkbox"/> no <input type="checkbox"/> Neg <input type="checkbox"/> Other (describe) _____
Premedication ordered: <input type="checkbox"/> no <input type="checkbox"/> Amoxicillin <input type="checkbox"/> Clindamycin Imaging ordered: <input type="checkbox"/> no <input type="checkbox"/> Periapical <input type="checkbox"/> Bitewing <input type="checkbox"/> Panoramic		
Triage Dentist: _____ (Print Name) Signature: _____		
PREMEDICATION: <input type="checkbox"/> Amoxicillin 500 mg (#4) STAT Time given: _____ By: _____ (Print Name) <input type="checkbox"/> Clindamycin 150 mg (#4) STAT Time given: _____ By: _____ (Print Name)		
IMAGING: 0220 Periapical _____ 0272 Bitewing _____ 0330 Panoramic _____		
ANESTHETIC: Area/Amount _____ Time adms: _____ By: _____ (Print Name) Area/Amount _____ Time adms: _____ By: _____ (Print Name)		
PROCEDURES COMPLETED By: _____ (Print Name) By: _____ (Print Name)		
2140 Amalgam – 1 surf _____	2740 CEREC Crown _____	7111 Coronal Rem – Dec Th _____
2150 Amalgam – 2 surf _____	2930 Prefab SS Crown – Prim _____	7140 Extraction/Roots _____
2160 Amalgam – 3 surf _____	2950 Core Buildup for Crown _____	7210 Surgical Removal _____
2161 Amalgam – 4 surf _____	3220 Therapeutic Pulpotomy _____	7220 Ext Impact Soft Tissue _____
2330 Ant Comp – 1 surf _____	3310 Root Canal – Anterior _____	7230 Ext Impact Part Bony _____
2331 Ant Comp – 2 surf _____	3320 Root Canal – Bicuspid _____	7240 Ext Impact Comp Bony _____
2332 Ant Comp – 3 surf _____	3330 Root Canal – Molar _____	7250 Ext Roots – Surgical _____
2335 Ant Comp – 4 surf _____	5650 Add Tooth – Partial _____	7310 Alveoloplasty w/Ext p/quad _____
2391 Post Comp – 1 surf _____	5810 Upper One-step Denture _____	9951 Occlusal Adj – Limited _____
2392 Post Comp – 2 surf _____	5811 Lower One-step Denture _____	9971 Odontoplasty _____
2393 Post Comp – 3 surf _____	5820 Upper Flipper _____	
2394 Post Comp – 4 surf _____	5821 Lower Flipper _____	
HYGIENE By: _____ (Print Name)		
1110 Adult Prophy (≥ 12 years) _____	1206 Fluoride Varnish _____	4355 Full Mouth Debridement _____
1120 Child Prophy (≤ 11 years) _____	1351 Sealants _____	
CHECK PRESCRIPTION TO BE FILLED Dentist Name _____ (Print) Dentist Signature _____		
<input type="checkbox"/> Amoxicillin 500 mg #21 – 1 tid x 7d <input type="checkbox"/> Filled: _____	<input type="checkbox"/> Ibuprofen 400 mg #28 – 1-2q 4-6h pm pain <input type="checkbox"/> Filled: _____	<input type="checkbox"/> Prescription written
<input type="checkbox"/> Clindamycin 150 mg #42 – 2 tid x 7d <input type="checkbox"/> Filled: _____	<input type="checkbox"/> Tramadol 50 mg #28 – 1-2 q 4-6h pm pain <input type="checkbox"/> Filled: _____	



IMPORTANT

Patient Number: _____

First Initial of Last Name: _____

2012 PUEBLO COMOM – PATIENT INTERVIEW

We would like you to help us evaluate how well this Colorado Mission of Mercy (COMOM) is serving the community. The information is confidential and will not be used to identify you personally.

PHARMACY: Yes No
If no, if patient has prescription not filled and/or had oral surgery, send to pharmacy.

FLU SHOT: Yes No
If no, ask patient if s/he would like flu shot, and if so, send to flu shot area.

ORAL HEALTH INSTRUCTION (OHI): Yes No
If no, patient is to go to the OHI area. (If seen in OHI, patient will have OHI bag.)

THE FIRST QUESTIONS ARE ABOUT YOUR DENTAL CARE

- 1a. Before coming to this clinic, were you in dental pain?
 Yes No (Skip to 2)
 ↓
 1b. If yes, about how long have you been in pain?
 _____ Years _____ Months _____ Days

2. Were you told that you needed further dental treatment beyond that provided during COMOM? (Example: cavity filled, root canal, dental cleaning, etc.) Yes No

- 3a. Do you have a regular dentist or dental clinic? Yes No
 3b. If yes, what is the name of dentist or dental clinic: _____
 3c. Reviewed listing of low-cost cost dentistry options: Yes

4. Are you covered by Medicaid? Yes No

5. Are you covered by CHP+? (Children age 18 and under and pregnant women age 19+ ONLY) Yes No

6. Aside from Medicaid or CHP+, what dental insurance do you have? (Mark one)
 No dental insurance Dental insurance through a family member or partner
 Dental insurance through my job Dental insurance I purchase myself

- 7a. Over your lifetime, how many times have you visited a hospital emergency department for a dental problem? _____
 7b. What were the dental problems that caused you to visit the emergency department?

8. When was the last time you had your teeth cleaned?
 _____ Years _____ Months _____ Days Never Full dentures

9. When was the last time you saw a dentist?
 _____ Years _____ Months _____ Days Never

10. When you don't go to the dentist, what is the major reason for not doing so? Any other reasons?

1	2	3	Reasons
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Cannot afford to pay
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Dentist didn't offer a payment plan
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Dentist didn't accept Medicaid
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	I don't have dental insurance
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Didn't think I needed to go
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Afraid to get dental treatment/Don't like receiving dental treatment
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Didn't know who to call
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Too busy
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Other (describe):

THE NEXT QUESTIONS ARE ABOUT YOU

11a. What is your age in years? _____ 11b. Gender? Male Female

12. **SHOWING CARD:** Which best describes you? (Mark all that apply)

- American Indian or Alaska Native
- Asian
- Black or African American
- Native Hawaiian or Other Pacific Islander
- White

13. Are you of Hispanic or Latino origin? Yes No

14. Where do you live?

_____ Town/City _____ State _____ ZIP Code _____

THE FOLLOWING QUESTIONS ARE ABOUT YOUR COMOM EXPERIENCE

15. Have you been treated at a COMOM dental clinic before this one?

- Yes No If yes: Alamosa (2007) Loveland (2008) Brighton (2009) Colorado Springs (2010) Brush (2011)

16. On a scale of 1 through 5, how happy were you with the services you received? (5 = Very happy, 1 = Very unhappy)

- 5=Very happy 4=A little happy 3=Neither happy nor unhappy 2=A little unhappy 1=Very unhappy

17. What suggestions do you have for improving your COMOM experience?

18. What aspect about COMOM was most helpful?

19. What message would you like us to share with the dentists, dental hygienists, and others who helped with COMOM?

ASK PATIENT IF S/HE WOULD LIKE TO TRY TO HAVE ANOTHER TREATMENT

2012 PUEBLO COMOM

DENTAL PROCEDURES - DONATED FEES

1,682 Total Patients

EVALUATION (N=1,682 Patients)

CODE	DESCRIPTION OF SERVICES	ASSIGNED FEE	# PROC	DONATED FEES	# PTS	AVERAGE PROC/PT	RANGE PROC/PT
CLINICAL ORAL EVALUATION							
D0145	Oral evaluation for patient under three years of age and counseling with primary caregiver	\$70	7	\$490	7	1.0	1
D0150	Comprehensive oral exam	\$86	1,675	\$144,050	1,675	1.0	1
D0431	VELscope - cancer screening	\$45	816	\$36,720	816	1.0	1
NUMBER OF PROCEDURES & DONATED FEES			2,498	\$181,260			
PATIENTS UNDERGOING EVALUATION PROCEDURES					1,682	1.5	
ALL PATIENTS					1,682		
PERCENTAGE OF ALL PATIENTS UNDERGOING EVALUATION PROCEDURES					100%		
RADIOGRAPHS/DIAGNOSTIC IMAGING							
D0220	Intraoral - periapical (first film)	\$29	253	\$7,337	253	1.0	1
D0230	Intraoral - periapical (each additional film)	\$25	119	\$2,975	84	1.4	1-4
D0272	Bitewings (two films)	\$46	39	\$1,794	39	1.0	1
D0273	Bitewings (three films)	\$55	1	\$55	1	1.0	1
D0274	Bitewings (four films)	\$64	27	\$1,728	27	1.0	1
D0330	Panoramic film	\$116	237	\$27,492	237	1.0	1
NUMBER OF PROCEDURES & DONATED FEES			676	\$41,381			
PATIENTS UNDERGOING IMAGING PROCEDURES					473	1.4	
ALL PATIENTS					1,682		
PERCENTAGE OF ALL PATIENTS UNDERGOING IMAGING PROCEDURES					28%		

PATIENTS - EVALUATION AND TREATMENT (N=1,583)

CODE	DESCRIPTION OF SERVICES	ASSIGNED FEE	# PROC	DONATED FEES	# PTS	AVERAGE PROC/PT	RANGE PROC/PT
PREVENTIVE							
D1110	Prophylaxis - adult (12 years of age and older)	\$95	332	\$31,540	332	1.0	1
D1120	Prophylaxis - child (11 years of age or younger)	\$70	48	\$3,360	48	1.0	1
D1206	Topical fluoride varnish	\$42	468	\$19,656	468	1.0	1
D1351	Sealant - per tooth	\$56	95	\$5,320	29	3.3	1-6
NUMBER OF PROCEDURES & DONATED FEES			943	\$59,876			
PATIENTS UNDERGOING PREVENTIVE PROCEDURES					559	1.7	
ALL TREATED PATIENTS					1,583		
PERCENTAGE OF ALL TREATED PATIENTS UNDERGOING PREVENTIVE PROCEDURES					35%		
RESTORATIVE							
D2140	Amalgam - one surface, primary or permanent	\$150	127	\$19,050	84	1.5	1-5
D2150	Amalgam - two surfaces, primary or permanent	\$190	101	\$19,190	86	1.2	1-3
D2160	Amalgam - three surfaces, primary or permanent	\$233	62	\$14,446	59	1.1	1-2
D2161	Amalgam - four or more surfaces, primary or permanent	\$275	35	\$9,625	33	1.1	1-2
D2330	Resin-based composite - one surface, anterior	\$172	151	\$25,972	93	1.6	1-5
D2331	Resin-based composite - two surfaces, anterior	\$211	140	\$29,540	92	1.5	1-4
D2332	Resin-based composite - three surfaces, anterior	\$259	119	\$30,821	85	1.4	1-6
D2335	Resin-based composite - four or more surfaces or involving incisal angle, anterior	\$314	132	\$41,448	90	1.5	1-5
D2391	Resin-based composite - one surface, posterior	\$180	213	\$38,340	140	1.5	1-5
D2392	Resin-based composite - two surfaces, posterior	\$243	152	\$36,936	111	1.4	1-5
D2393	Resin-based composite - three surfaces, posterior	\$298	104	\$30,992	90	1.2	1-4
D2394	Resin-based composite - four or more surfaces, posterior	\$359	70	\$25,130	58	1.2	1-3
D2740	Crown – porcelain/ceramic substrate	\$1,145	30	\$34,350	29	1.0	1
D2920	Recement crown	\$110	4	\$440	4	1.0	1
D2930	Prefabricated stainless steel crown - primary tooth	\$269	25	\$6,725	13	1.9	1-5
D2931	Prefabricated stainless steel crown - permanent tooth	\$325	2	\$650	2	1.0	1
D2940	Sedative filling	\$116	5	\$580	5	1.0	1
D2950	Core buildup, including any pins	\$280	63	\$17,640	51	1.2	1-5
D2951	Pin retention – per tooth, in addition to restoration	\$51	6	\$306	4	1.5	1-2
D2954	Prefabricated post and core in addition to crown	\$345	1	\$345	1	1.0	1
D2960	Labial veneer (resin laminate) – chairside	\$886	2	\$1,772	1	2.0	2
D2980	Crown repair	\$219	1	\$219	1	1.0	1
NUMBER OF PROCEDURES & DONATED FEES			1,545	\$381,875			
PATIENTS UNDERGOING RESTORATIVE PROCEDURES					683	2.3	
ALL TREATED PATIENTS					1,583		
PERCENTAGE OF ALL TREATED PATIENTS UNDERGOING RESTORATIVE PROCEDURES					43%		

CODE	DESCRIPTION OF SERVICES	ASSIGNED FEE	# PROC	DONATED FEES	# PTS	AVERAGE PROC/PT	RANGE PROC/PT
ENDODONTICS							
D3110	Pulp cap – direct (excluding final restoration)	\$90	2	\$180	2	1.0	1
D3220	Therapeutic pulpotomy (excluding final restoration)	\$210	10	\$2,100	5	2.0	1-2
D3310	Root canal therapy: Anterior (excluding final restoration)	\$792	37	\$29,304	26	1.4	1-4
D3320	Root canal therapy: Bicuspid (excluding final restoration)	\$899	30	\$26,970	26	1.2	1-2
D3330	Root canal therapy: Molar (excluding final restoration)	\$1,007	13	\$13,091	12	1.1	1-2
NUMBER OF PROCEDURES & DONATED FEES			92	\$71,465			
PATIENTS UNDERGOING ENDODONTIC PROCEDURES					63	1.5	
ALL TREATED PATIENTS					1,583		
PERCENTAGE OF ALL TREATED PATIENTS UNDERGOING ENDODONTIC PROCEDURES					4%		
PERIODONTICS							
D4355	Full mouth debridement to enable comprehensive evaluation and diagnosis	\$195	218	\$42,510	218	1.0	1
NUMBER OF PROCEDURES & DONATED FEES			218	\$42,510			
PATIENTS UNDERGOING PERIODONTIC PROCEDURES					218	1.0	
ALL TREATED PATIENTS					1,583		
PERCENTAGE OF ALL TREATED PATIENTS UNDERGOING PERIODONTIC PROCEDURES					14%		
PROSTHODONTICS							
D5421	Adjust partial denture (maxillary)	\$65	2	\$130	2	1.0	1
D5610	Repair resin denture base	\$215	17	\$3,655	17	1.0	1
D5640	Replace broken teeth – per tooth	\$195	11	\$2,145	4	2.8	1-8
D5650	Add tooth to existing partial denture	\$225	6	\$1,350	5	1.2	1-2
D5740	Reline maxillary partial denture	\$384	1	\$384	1	1.0	1
D5750	Reline complete maxillary denture	\$500	3	\$1,500	3	1.0	1
D5810	Interim complete denture (maxillary)	\$995	16	\$15,920	16	1.0	1
D5811	Interim complete denture (mandibular)	\$995	11	\$10,945	11	1.0	1
D5820	Interim partial denture (maxillary)	\$576	96	\$55,296	96	1.0	1
D5821	Interim partial denture (mandibular)	\$576	26	\$14,976	26	1.0	1
NUMBER OF PROCEDURES & DONATED FEES			189	\$100,371			
PATIENTS UNDERGOING PROSTHODONTIC PROCEDURES					158	1.2	
ALL TREATED PATIENTS					1,583		
PERCENTAGE OF ALL TREATED PATIENTS UNDERGOING PROSTHODONTIC PROCEDURES					10%		

CODE	DESCRIPTION OF SERVICES	ASSIGNED FEE	# PROC	DONATED FEES	# PTS	AVERAGE PROC/PT	RANGE PROC/PT
ORAL AND MAXILLOFACIAL SURGERY							
D7111	Extraction, coronal remnants - deciduous tooth	\$142	17	\$2,414	9	1.9	1-4
D7140	Extraction, erupted tooth or exposed root (elevation and/or forceps removal)	\$181	1,124	\$203,625	425	2.6	1-23
D7210	Surgical removal of erupted tooth requiring elevation of mucoperiosteal flap and removal of bone and/or section of tooth	\$287	488	\$140,056	228	2.1	1-18
D7220	Removal of impacted tooth - soft tissue	\$335	29	\$9,715	17	1.7	1-8
D7230	Removal of impacted tooth - partial bony	\$395	15	\$5,925	12	1.3	1-2
D7240	Removal of impacted tooth - completely bony	\$480	21	\$10,080	10	2.1	1-4
D7250	Surgical removal of residual tooth roots (cutting procedure)	\$315	99	\$31,185	50	2.0	1-8
D7310	Alveoloplasty in conjunction with extractions - four or more teeth or tooth spaces, per quadrant	\$300	8	\$2,400	2	4.0	2-6
NUMBER OF PROCEDURES & DONATED FEES			1,802	\$405,400			
PATIENTS UNDERGOING SURGICAL PROCEDURES					659	2.7	
ALL TREATED PATIENTS					1,583		
PERCENTAGE OF ALL TREATED PATIENTS UNDERGOING SURGICAL PROCEDURES					42%		
MISCELLANEOUS SERVICES							
D9110	Palliative treatment of dental pain – minor procedure	\$95	1	\$95	1	1.0	1
D9120	Fixed partial denture sectioning	\$198	1	\$198	1	1.0	1
D9951	Occlusal adjustment - limited	\$190	8	\$1,580	4	2.0	1-4
D9971	Odontoplasty	\$75	9	\$675	7	1.3	1-3
NUMBER OF PROCEDURES & DONATED FEES			19	\$2,195			
PATIENTS UNDERGOING MISCELLANEOUS PROCEDURES					13	1.5	
ALL TREATED PATIENTS					1,583		
PERCENTAGE OF ALL TREATED PATIENTS UNDERGOING MISCELLANEOUS PROCEDURES					1%		
GRAND TOTAL			7,982	\$1,286,333			
DONATED FEES PER PATIENT (N=1,682)					\$765		

Source: American Dental Association, Survey Center. 2011 Survey of Dental Fees. 2011. (COMOM assigned dental fees in relation to Colorado practice and market considerations, and used as reference the fees of surveyed general practitioners in the mountain range at the 90th percentile.)

2012 COMOM CONTRIBUTORS

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Applebee's			
Arriba's			
Benco Dental			
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Buell Children's Museum - Fanco's Bistro			
Buffalo Wild Wings			
Burkhart Dental			
Canvas4D Photos/Videos			
Casa De Burritos			
Cavity Free at Three			
Chili's			
Classic Catering			
Coda Coffee			
Colgate			
Colorado Dental Hygiene Society			
Coltene			
Cornerstone Dental Solutions			
Country Oven Bakery			
Cresswell Consulting			
Crown Seating			
Deep Rock Water			
DentalEZ Group			
DENTSPLY			
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